



IITM Zimbra iPhone device configuration Guide – With 2FA

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Apple client Device Configuration by using IMAP & CalDAV configuration

After enabling 2FA on your Zimbra account, you must use a 2FA passcode to sign in.

Follow the steps below to generate the passcode.

Note: The same steps apply to Outlook mobile as well.

How to create or Generate Passcode:

Once enabling the two-factor authentication, To generate the Passcode follow the same.

Settings → Accounts → Scroll down and find “Two Factor authentication” → click “Add a passcode” → Enter preferred name & Click Next → Note the Passcode. → Click “ok” and “Save”

Two-factor authentication

Two-factor authentication adds significantly more security to your account by requiring not only your user name and password when you sign in, but also a secure code from a second source.

Preferred	Method
<input type="radio"/>	Third-party authenticator app
Remove this method	
One-time codes	10 unused codes
Trusted devices	1 trusted devices
	Do not trust all other devices
Passcodes for apps that do not support two-factor authentication	+ Add a passcode

Add a passcode

If an application does not support two-factor authentication, generate a passcode to authorize the application the first time you use it to sign in to your account.

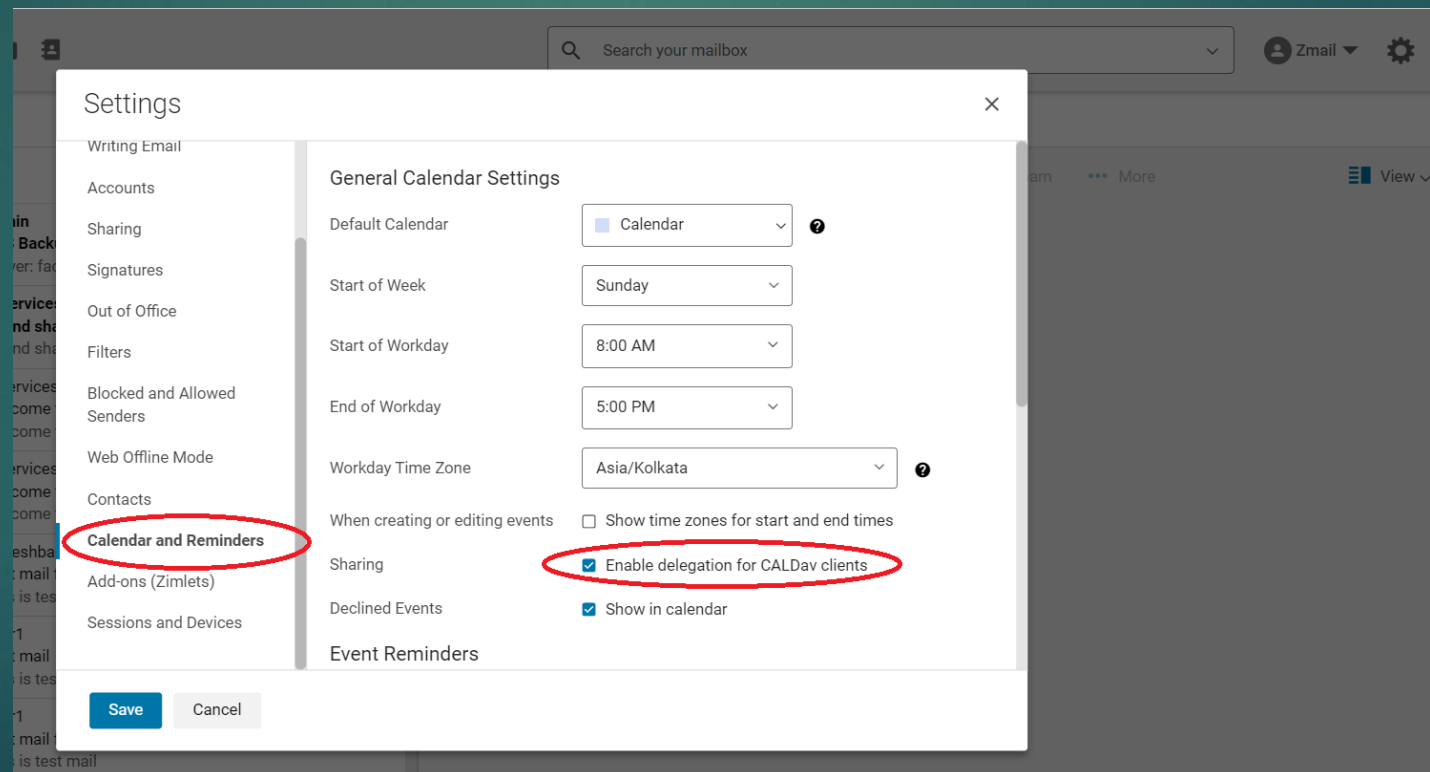
Outlook

Next

Step-1:

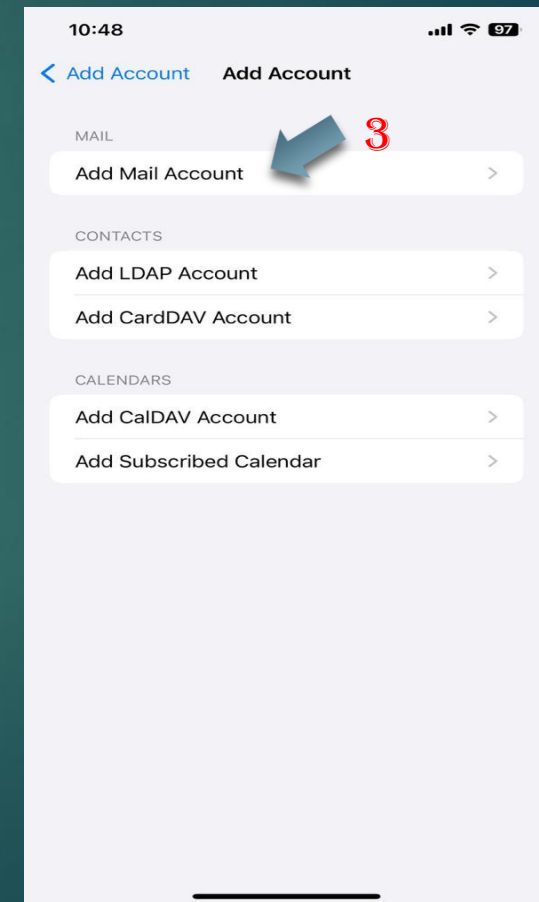
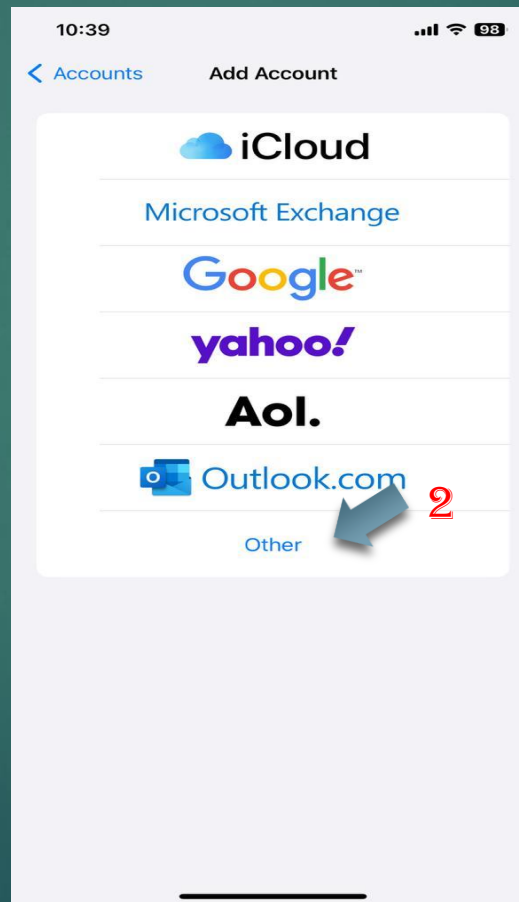
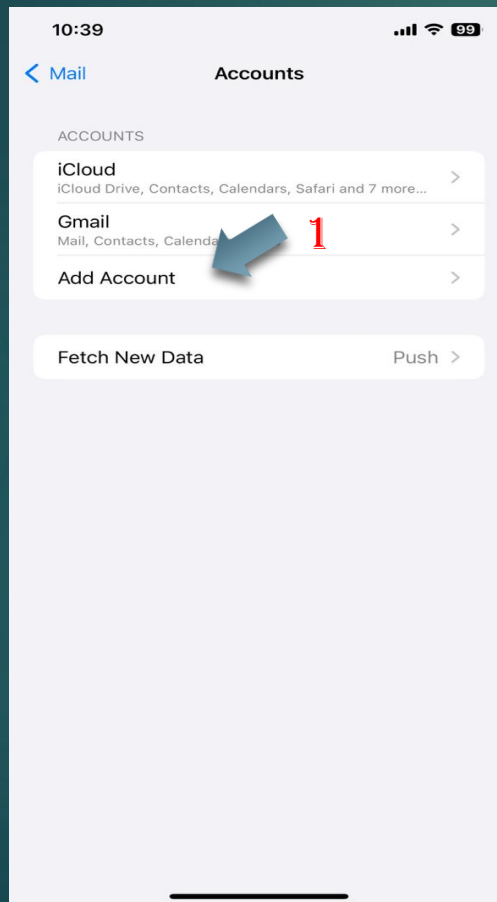
First to explore your zimbra mail calendar from iPhone device please enable the screenshot referred option.

Go to settings in zimbra account → Select Calendar and Reminders → Enable the delegation for CALDav clients → then save the changes.



Step-2:

From your iPhone go to Mail client → Add Account → Choose “others” → Select Add Mail Account.



Step-3:

From the IMAP settings tab enter your account details respectively.

Name: Account Name

Email: user@iitm.ac.in or user@zmail.iitm.ac.in

Description: Optional

Incoming Mail Server:

Host Name: web.zmail.iitm.ac.in

Username: user@iitm.ac.in or user@zmail.iitm.ac.in

Password: **Zimbra Generated Passcode.**

Outgoing Mail Server:

Host Name: smtp.iitm.ac.in or smtp1.iitm.ac.in

Username: user@iitm.ac.in or user@zmail.iitm.ac.in

Password: LDAP Password

Then click “Next” and Please choose the SSL secure method.

The screenshot shows the 'New Account' setup screen in an email application. At the top, there are three buttons: 'Cancel', 'New Account', and 'Next'. Below these is a toggle switch for 'IMAP' (selected) and 'POP'. The form contains the following fields:

Name	User Name
Email	user@iitm.ac.in
Description	iitm.ac.in

Below this is the 'INCOMING MAIL SERVER' section with the following fields:

Host Name	web.zmail.iitm.ac.in
Username	user@iitm.ac.in
Password	

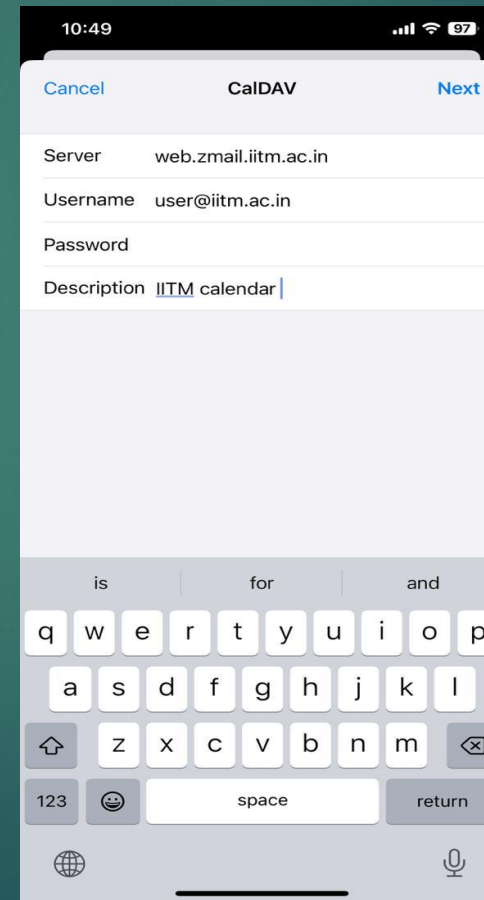
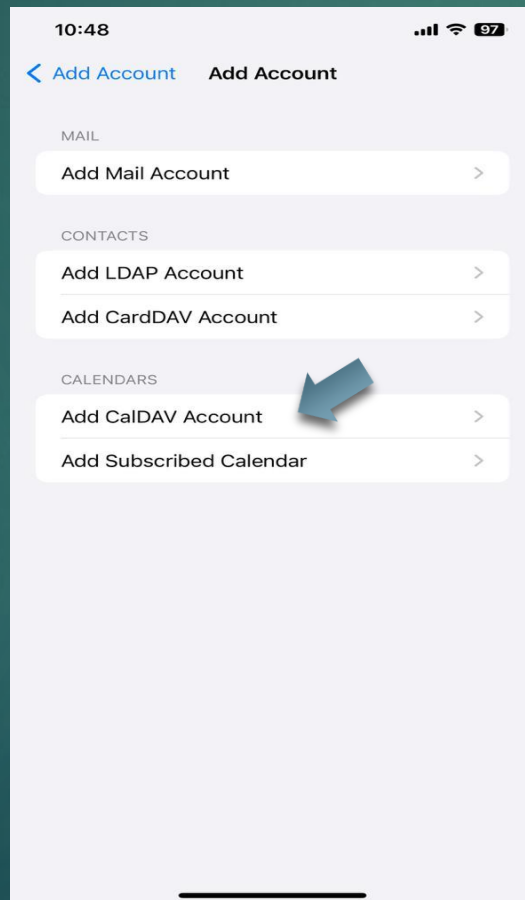
Below this is the 'OUTGOING MAIL SERVER' section with the following fields:

Host Name	smtp.iitm.ac.in
Username	user@iitm.ac.in
Password	

Step-4:

To use zimbra calendar in your iPhone device please following setting.

Go to add account → Select “Add CalDAV Account” → Enter Server: **web.zmail.iitm.ac.in**
Username: **user@iitm.ac.in** Password: **MFA Generated Passcode**.



Step-5:

To use zimbra calendar in your Iphone device please following setting.

Go to add account → Select “Add CardDAV Account” → Enter Server: **web.zmail.iitm.ac.in**
Username: **user@iitm.ac.in** Password: **MFA Generated Passcode**.

