

IITM Zimbra iPhone devise configuration Guide – With 2FA

FOR MORE CLARIFICATION, CONTACT TO “SANAND@IITM.AC.IN”

Apple client Device Configuration by using IMAP & CalDAV configuration

After enabling 2FA on your Zimbra account, you must use a 2FA passcode to sign in.

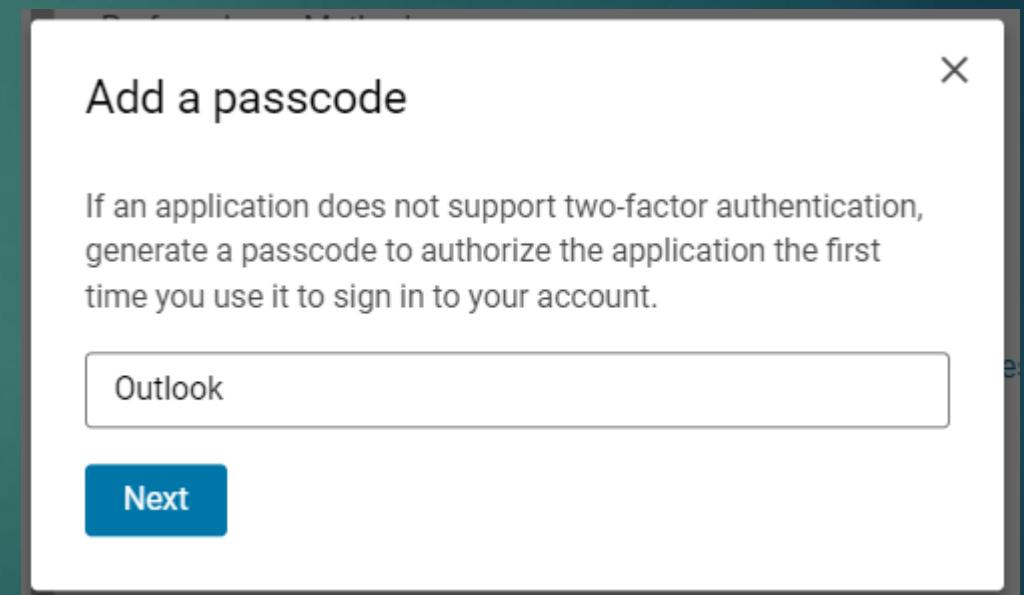
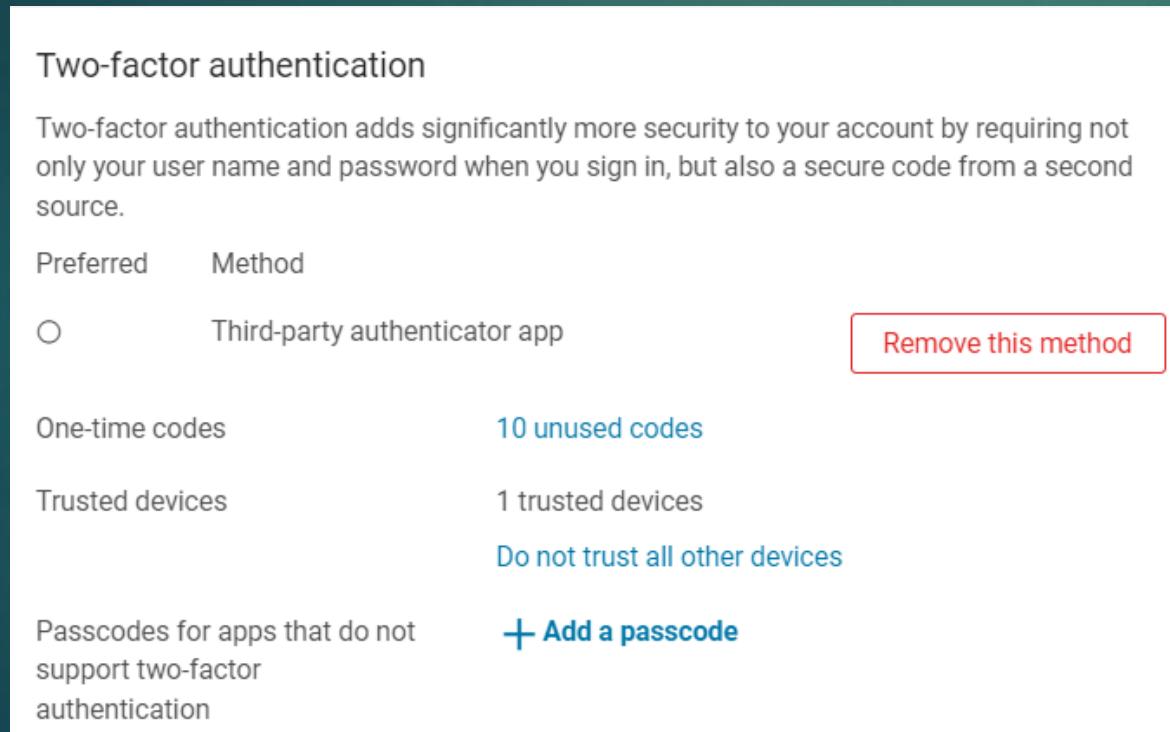
Follow the steps below to generate the passcode.

Note: The same steps apply to Outlook mobile as well.

How to create or Generate Passcode:

Once enabling the two-factor authentication, To generate the Passcode follow the same.

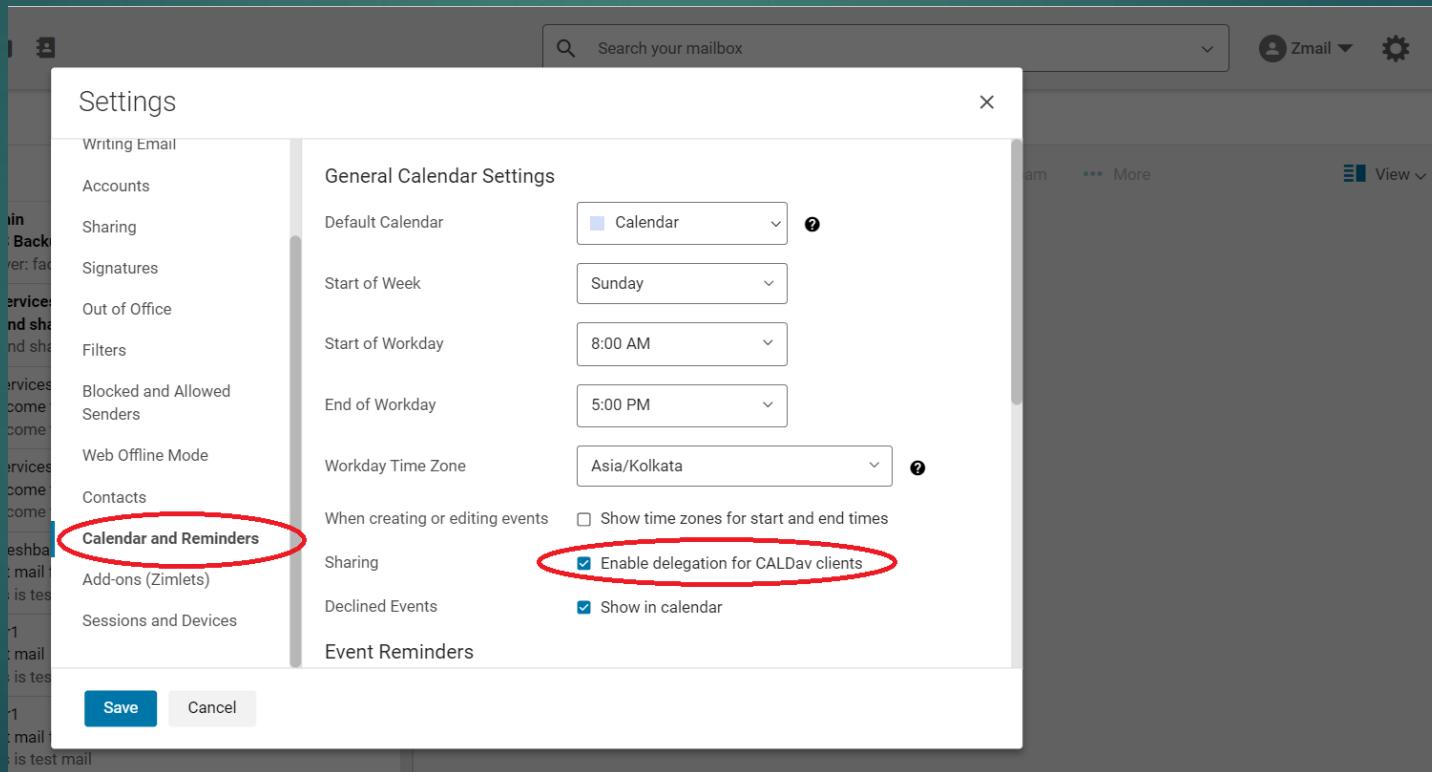
Settings → Accounts → Scroll down and find “Two Factor authentication” → click “Add a passcode” → Enter preferred name & Click Next → Note the Passcode. → Click “ok” and “Save”



Step-1:

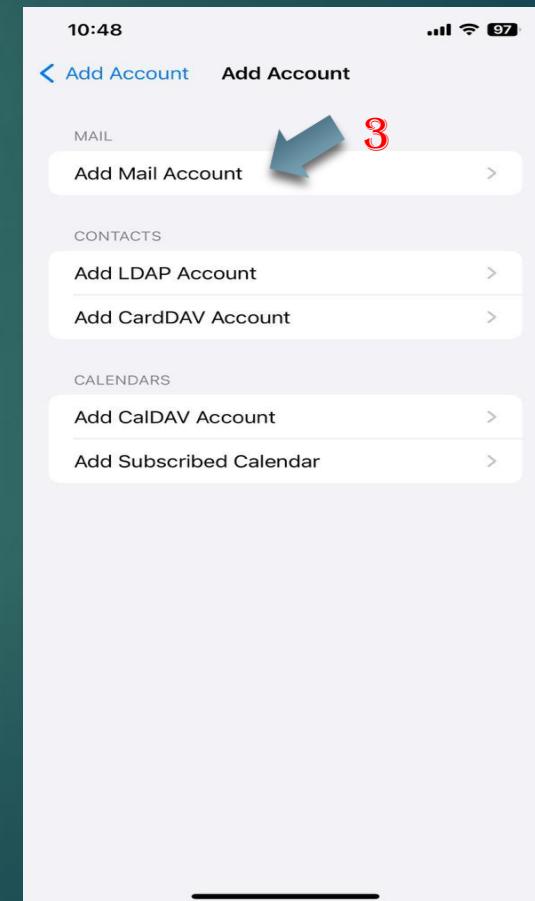
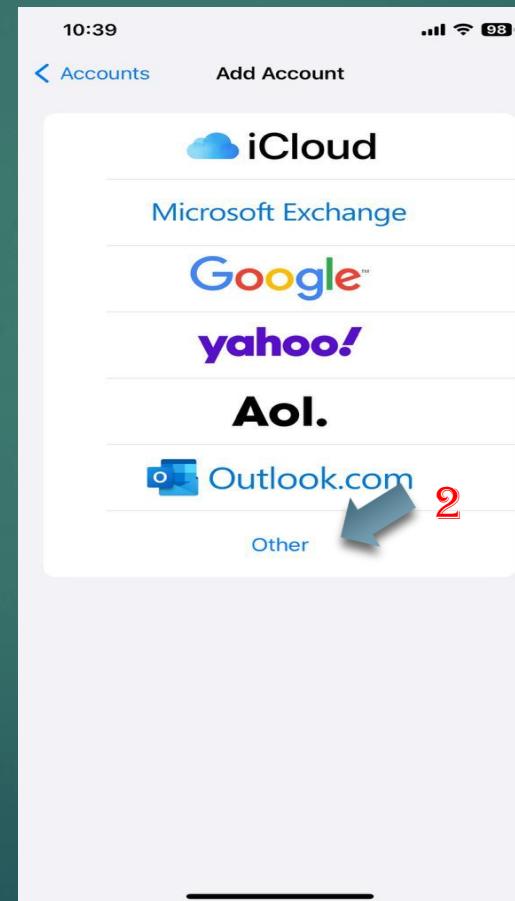
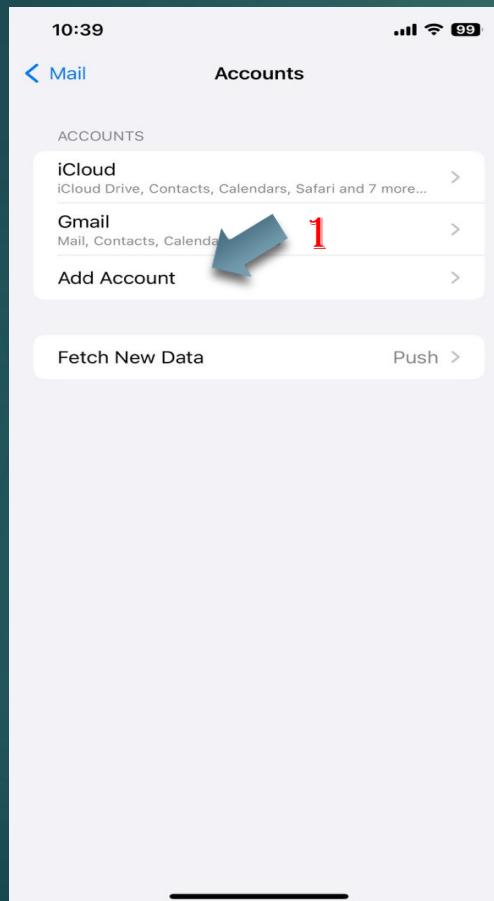
First to explore your zimbra mail calendar from iPhone device please enable the screenshot referred option.

Go to settings in zimbra account → Select Calendar and Reminders → Enable the delegation for CALDav clients → then save the changes.



Step-2:

From your iPhone go to Mail client → Add Account → Choose “others” → Select Add Mail Account.



Step-3:

From the IMAP settings tab enter your account details respectively.

Name: Account Name

Email: user@iitm.ac.in or user@zmail.iitm.ac.in

Description: Optional

Incoming Mail Server:

Host Name: web.zmail.iitm.ac.in

Username: user@iitm.ac.in or user@zmail.iitm.ac.in

Password: Zimbra Generated Passcode.

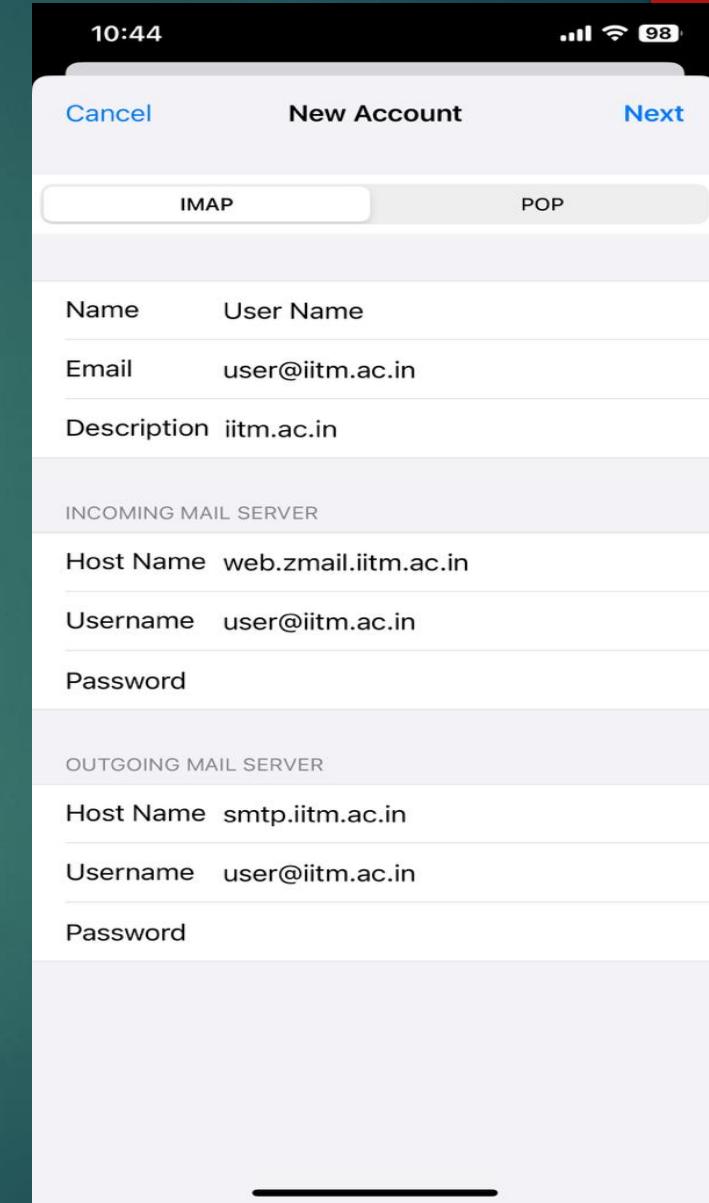
Outgoing Mail Server:

Host Name: smtp.iitm.ac.in or smtp1.iitm.ac.in

Username: user@iitm.ac.in or user@zmail.iitm.ac.in

Password: LDAP Password

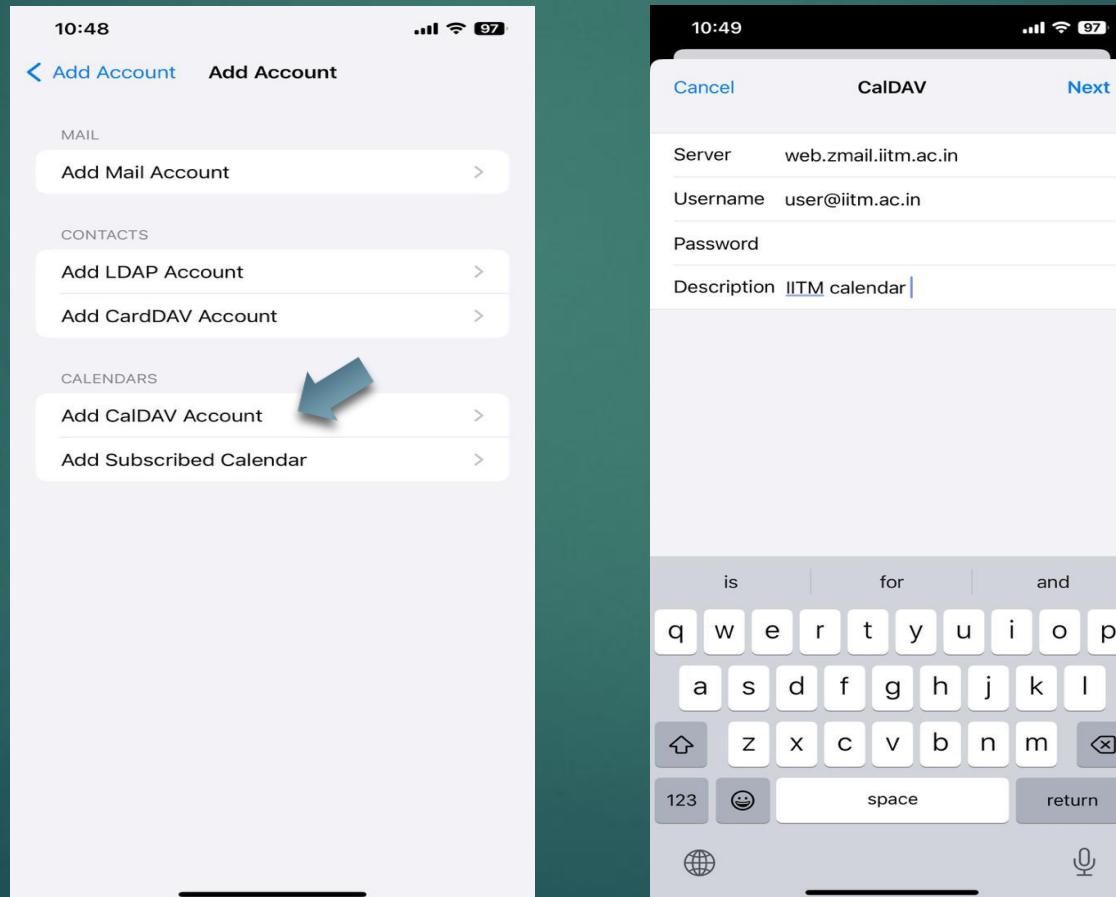
Then click “Next” and Please choose the SSL secure method.



Step-4:

To use zimbra calendar in your iPhone device please following setting.

Go to add account → Select “Add CalDAV Account” → Enter Server: **web.zmail.iitm.ac.in**
Username: **user@iitm.ac.in** Password: **MFA Generated Passcode**.



Step-5:

To use zimbra calendar in your Iphone device please following setting.

Go to add account → Select “Add CardDAV Account” → Enter Server: **web.zmail.iitm.ac.in**
Username: **user@iitm.ac.in** Password: **MFA Generated Passcode**.

